onQ Setup for Ontrack PowerControls

This QuickStart guide will help in configuring the onQ in order to use Kroll's Ontrack PowerControls for Exchange. It is assumed OnTrack has been installed and the license.ini file has been copied to the default folder.

C:\Program Files (x86)\Kroll Ontrack\Ontrack PowerControls

OnTrack documentation is available directly from Kroll's web site.

http://www.krollontrack.com/library/PCEX70Manual.pdf

1 - onQ Setup

From either the HA or DR: (In this example we are using the HA.)

- a) Login as varadmin to create a network share for the server that has the Exchange EDBs and LOG files.
- b) From the main portal screen click on to the RESTORE Tab followed by a click on WINDOWS SHARE then click on ACTIVATE SHARE.

Connection Start Time



c) Pull down the menu and select the PN that contains your EDB and LOG files. Then click START.

d) The following screen similar to your environment will appear.

нвс	DARD	PROTECTION C	ONFIG	SELF TEST	RETRIEVAL	
1			Share Inform	nation		È
	Please m and clic	ap this share of OK once your	nto your j share ha	preferred windov s been mounted	vs workstation successfully	ı Sta
1	Path: Usernan Passwor	\\192. ne: onQR d: 6WQF	168.48.1 estore TEVP	52\onqrestore		ľ
			ок			

e) DO NOT CLICK **OK** yet. You will need this Password to map this share to a network drive. This password will expire after 30 minutes of inactivity.

2 - Ontrack PowerControls for Exchange Setup

a) Launch Ontrack PowerControls for Exchange



- b) Using the Ontrack Data Wizard, click on the **Next>** button to begin.
- c) Click the Browse Button on the Source File line

Please browse for the EDB or F	PST file you will be using as yo	ur source.	
Click the Browse button to fin yould not like to open a sour ext selection.	d the correct source file ce file at this time, click	to open using this w he Skip button to r	wizard. If you nove on to your
	cas)	•	B <u>r</u> owse
Log File Path (*.log, *.pat, *	.chk)		
		•	Br <u>o</u> wse
Temporary File Path (*.idx,	*.dat, *.lkp)		
C:\Users\RICH~1.GOD\Ap	opData\Local\Temp\PC\	-	Br <u>o</u> wse
Mailbox Criteria (optional)-			
			•
,			

d) Click on the Desktop icon in the Open Dialog box.

pc Open	- In the Old of the	The second in strain way			×
Look <u>i</u> n:	🧮 Desktop		•	← 📖 쓥 📖 →	
Recent Places	Librari Syster	es n Folder	۲	Homegroup System Folder	
Desktop	Rich G Syster	oddu n Folder		Computer System Folder	
Libraries	Netwo System	r k n Folder		Drivers File folder	
Computer	GUID File fo	lder		Kroll File folder	
Network	QLINF File fo	O Ider		Rich Goddu File folder	
	Pictur Shortd 1.07 K	es - Shortcut ut B			
		.			
	File <u>n</u> ame:			<u> </u>	Open
	Files of type:	All Sources (*.edb;*.pst;*.ca	as)	•	Cancel

e) Right click on the Network icon and select Map Network Drive.

ĺ	pc Open	- in the Old of The	-	-		×
	Look in:	🧾 Desktop		•	← 🛍 📸 🖬 🕶	
	Recent Places	Libraries System	s Folder	•	Homegroup System Folder	
	Desktop	Rich Go System	ddu Folder		Computer System Folder	
	Libraries	Networl System	k Folder		Drivers File folder	
	Computer	GUID File fold	er		Kroll File folder	
	Network	QLINFO File fold	er		Rich Goddu File folder	
		Shortcu 1.07 KB	- Shortcut t			
		File <u>n</u> ame:			•	Open
		Files of type:	All Sources (".edb;".pst;".ca	as)	•	

f) Select a drive letter not being used.

Windows 7 Example

	🅞 🔏 Map Net What netw	work Drive work folder would you li	ke to map?		Pick a Drive Letter
	Specity the d <u>D</u> rive: F <u>o</u> lder:	Inve letter for the connection ar M: \\192.168.192.31\onqrestore Example: \\server\share Reconnect at logon Connect using different cre	d the folder that you want to c	Browse Enter the pa	th (onQ HA or DR)
		Connect to a Web site that you	<u>u can use to store your docume</u>	ents and pictures.	
Uncheck "Reco that this is a or only be used or then click "Con	nnect at logo netime set of nce and only nect using dif	m" due to the fact credentials and can by only one user, fferent credentials"		Finish	Cancel
		Click Finish when	all these items have	been set.	

g) Enter the user ID and password from this screen:

	Share Information	1
Please map this and click OK or	share onto your preferred windows workstation nce your share has been mounted successfully	n St
Path: Username: Password:	\\192.168.192.31\ongrestore onQRestore C9Z3DP52	
	ок	

into this screen:

Windows Security
Enter Network Password Enter your password to connect to: 192.168.192.31
onQRestore ••••••• Domain: QUORUM Remember my credentials
OK Cancel
Click OK

h) You may now click on OK on this screen:

	H	BOARD	PROTECTION CON	FIG	SELF TEST	RETRIE	VAL	
			Shar	e Infor	mation			
		Please and clie Path: Userna Passwo	nap this share onto k OK once your sha \\192.168 me: onQResto ord: 6WQFTE	your are ha .48.1! ore :VP	preferred window is been mounted 52\onqrestore	vs workstatic successfull	on V 1 St	
				OK				
)u	rum		onQ Role: HA	DR	Transfer: OFF	Protection: C		
		DASIDUAR		INFIG	SELFTEST	RESTORE	APPLI	ANCE CONFIG
			FILES SNAP	знотз / <mark>s Sh</mark> a				_
	Hostname		Share Path		Client	Conn	ection Sta	art Time
	lab-a-exc01	\\192.168	.192.31\onqrestore	rich	n-lt2 (10.20.7.105)	Thu Mar	14 10:24	4:32 2013
				STOP SF	IARE			

This share is valid until there is no activity for more than 30 minutes or you click STOP SHARE.

The Network Drive M: will now be available to connect to from OnTrack.

Computer + ongrestore ((192.108.192.51) (M:) \$ 2013-05-04114-01-072 \$ d \$ Exch_DB \$			
Organize 🔻 Burn New folder				
▷ 🔆 Favorites	Name	Date modified	Туре	Size
	퉬 catalogdata-0528619c-86f7-49c5-a36d-e33990805a3b-81cf1		File folder	
Eibraries	Mailbox Database 0720927607.edb	2/26/2013 5:16 PM	EDB File	139,328 KB
	Public_Folders.edb	2/26/2013 5:16 PM	EDB File	139,328 KB
🖻 🔣 Homegroup				
⊿ 1 Computer				
> 🏭 OS (C:)				
DVD RW Drive (D:) 991-0407B				
🖌 坖 ongrestore (\\192.168.192.31) (M:)				
a 퉬 2013-03-04T14-01-07Z				
⊳ 퉲 c				
⊳]]₀ d				
Þ 퉲 e				
⊳ 퉲 2013-03-05T14-01-08Z				
▷ 鷆 2013-03-06T14-01-08Z				
2013-03-07T14-01-08Z				

i) Select the edb file for Ontrack and also the log file location.

Data Wizard
Source Path Selection Please browse for the EDB or PST file you will be using as your source.
Click the Browse button to find the correct source file to open using this wizard. If you would not like to open a source file at this time, click the Skip button to move on to your next selection.
M:\2013-03-08T14-01-08Z\d\Exch_DB\Mailbox_Database 07
Log File Path (*.10g, *.pat, *.cnk)
M:\2013-03-08T14-01-08Z\d\Exch_DB
Temporary File Path (*.idx, *.dat, *.lkp)
C:\Users\RICH~1.GOD\AppData\Local\Temp\PC\ ▼ Browse
< <u>B</u> ack <u>N</u> ext > Skip >> Cancel

The Temporary File Path needs to have enough room to handle the information being extracted from the onQ Appliance. If your C: drive is close to full, select another location that has enough room otherwise you will get an alert that you are our of resources.

j) You will now have to create a target for the messages or items you retrieve from the onQ.
 Typically, a PST file is sufficient and may be all that you can do if you do not have sufficient access rights to the Exchange server.

Target Type & Path Selection Please select the type and par restored data.	h of the target file you	will be using as	your container f	orthe
Please select the type of targ messages to and may be a l Select Target © PST File © Connect To Microsoft E © Connect To Microsoft E © Content Analysis Store	yet you wish to ope 'ST file, Content A xchange Server (Si xchange Server (A	en. The targe nalysis Store o ngle Mailbox) Il Mailboxes)	t is where y or a live Exch	ou plan to copy lange server.
Target PST File				()
	itation.pst		<u> </u>	<u>Diowse</u>

k) Hit the next and wait for the EDB and log files to be analyzed and loaded into Ontrack. This could take up to 15-20 minutes depending in the size of your EDB file.

Contrack® PowerControls™	Access in which the			-	_ _ X
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* * *	🔄 💧 🕹	P 🐚 🧇 🕅))		
Source: M:\2013-03-08T14	-01-08Z\d\Exch_DB	Mailbox Database 07209	27607.edb		
Source 1 - Mailbox D Administrator Administrator Collendar Contacts Co	stabase 0720927607.edb	▶ ∅ From □ onQ	Subject ALab CRITICAL - Ba ALab NOTIFY - Prot ALAB NOTIFY - Prot ALAB CRITICAL - Pro ALAB CRITICAL - Ba ALAB	Create Date S Sat 11/10/2012 Sat 11/10/2012 Sat 11/10/2012 Sat 11/10/2012	tatus A
Target: C:\Users\Public\Do	cumentation.pst				
⊡	D M From	Subject Cr	eate Date		
Calendar Contacts Coltect Items Contacts Coltect Items Contacts Coltect Items Coltect			Drag and dro (onQ) to the	op anything f bottom pan	rom the top par el (local PST).
Journal Notes Southers Southers Southers Tasks					